



**Oklahoma Primary Care Association  
2023 Annual Conference  
September 7-8, 2023**

*Strengthening access to affordable, community-based health care since 1993*

## Wednesday, September 6

### PRE-CONFERENCE SESSIONS

10:00 AM - 3:00 PM Azara DRVS Advanced Workshop: Taking Your Data to the Next Level   <b>AUTOMOBILE ALLEY A</b>	1:00 PM - 3:00 PM CFO Roundtable   <b>AUTOMOBILE ALLEY B</b>
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## Thursday, September 7

7:00 AM - 8:00 AM REGISTRATION OPEN | BREAKFAST WITH EXHIBITORS  
8:00 AM - 9:15 AM BREAKOUT SESSIONS

### AUTOMOBILE ALLEY A




**Board Roles & Responsibilities**  
Judy Grant - CHC Focus

### AUTOMOBILE ALLEY B

**Risky Business: The Journey to Value-Based Care**  
Julie Schreiner, MHA - Variety Care  
Leah Dafoulas, MPH - Azara Healthcare

### AUTOMOBILE ALLEY C


**Equal Pay for Work of Equal Value: Advancing Pay Equity in the Workplace**  
Suzanne Speer - ACU

9:30 AM - 10:35 AM KEYNOTE SPEAKER: DR. RICK RIGSBY | SPONSORED BY **AETNA & NEO HEALTH**    
10:35 AM - 11:00 AM BREAK | GRAND OPENING OF EXHIBIT HALL | SPONSORED BY **HUMANA**   
11:00 AM - 12:15 PM BREAKOUT SESSIONS

**Why An Entity-Owned Pharmacy Makes Sense**  
Erin Searles, Michelle Blalock, and Wendy Matson - Cardinal Health

**Expanding the Oral Health Workforce: A Dental Therapy Toolkit for Oklahoma**  
Alexandria Holt - SPTHB


**CMS Emergency Preparedness Requirements for RHCs and FQHCs**  
Brian Feist, BSN, RN - Telligen

12:20 PM - 1:45 PM LUNCH | AWARDS OF EXCELLENCE | SPONSORED BY **VARIETY CARE**   
1:45 PM - 2:00 PM BREAK WITH EXHIBITORS  
2:00 PM - 3:15 PM BREAKOUT SESSIONS

**Compliance Roadmap and Discussion**  
Kailey Wellington - The Clinic at COFMC

**Generative AI in the Healthcare Industry**  
Roopak Manchanda - Bluenovo Compliance

**Creating and Sustaining an Organizational Culture of Wellness**  
Suzanne Speer - ACU

3:15 PM - 3:30 PM BREAK WITH EXHIBITORS | SPONSORED BY **SYNERGY BILLING**   
3:30 PM - 4:45 PM BREAKOUT SESSIONS


**CEO Roundtable**  
FQHC CEOs

**Building Connections that Change Clients' Lives: Unite Us in Oklahoma** | Ryan Abernathy - Unite Us & Leah Dafoulas, MPH - Azara Healthcare

**Update on Family Planning and Gender-Affirming Care Legal Requirements**  
Cori Loomis

4:45 PM - 6:15 PM RECEPTION

## Friday, September 8


7:30 AM - 8:15 AM BREAKFAST WITH EXHIBITORS | SPONSORED BY **LABCORP**   
8:30 AM - 10:00 AM C-SUITE BREAKFAST | **AUTOMOBILE ALLEY B** | SPONSORED BY **LABCORP**  
BREAKOUT SESSIONS

### AUTOMOBILE ALLEY A

**Scorekeeper to Strategist: The Changing Role of the CFO in a Post-COVID World**  
Catherine Gilpin - FORVIS

### AUTOMOBILE ALLEY C

**Preparing for Medicaid Managed Care: The Value Proposition of Delegated Care Management**  
Dr. Art Jones - Medical Home Network

10:00 AM - 10:20 AM BREAK & LAST CHANCE WITH EXHIBITORS | SPONSORED BY **OU HEALTH**   
10:20 AM - 11:35 AM BREAKOUT SESSIONS

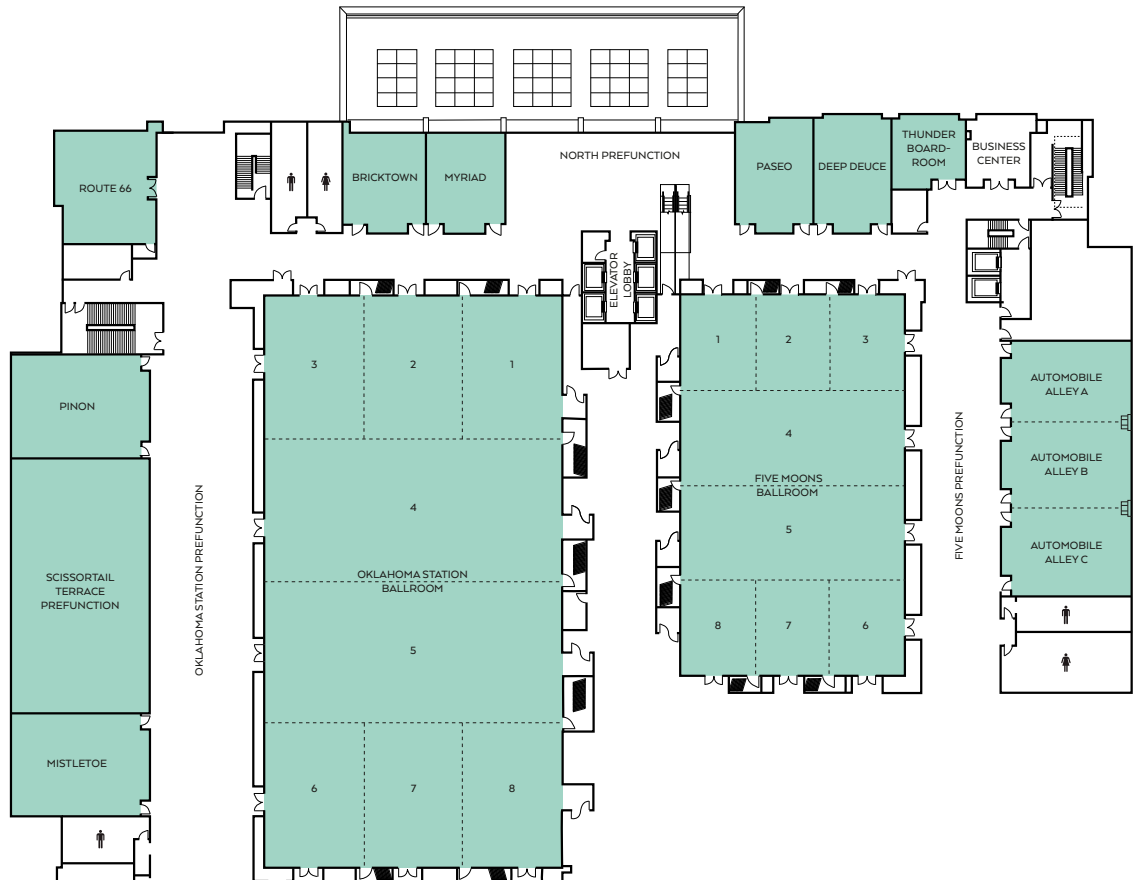
**Operational Site Visit (OSV) Discussion**  
FQHC Leadership-Led

**The Long and Winding Road: Oklahoma's Journey to Medicaid Managed Care**  
Carter Kimble - HMA

11:40 AM - 12:10 PM LUNCH | DRAWING - PASSPORT TO PRIZES  
12:15 PM - 1:15 PM POLICY PANEL WITH STATE AGENCY LEADERS - MODERATED BY CARTER KIMBLE  
1:20 PM - 1:35 PM CLOSING

OMNI  HOTELS  
& RESORTS  
oklahoma city

LEVEL TWO



**ADTA**  **conference**

**DENTAL THERAPY:**  
UNITY FOR ORAL HEALTH INNOVATION

**OCTOBER 5-7, 2023**  
**RENAISSANCE WATERFORD**  
6300 WATERFORD BLVD, OKLAHOMA CITY, OK



[www.americandentaltherapyassociation.org](http://www.americandentaltherapyassociation.org)

# Thursday, September 15

7:00 AM - 8:00 AM

REGISTRATION & BREAKFAST

REGISTRATION & BREAKFAST OPEN AT 7:00 AM

BREAKFAST AVAILABLE IN PREFUNCTION SPACE; DINING AVAILABLE IN FIVE MOONS BALLROOM

8:00 AM - 9:15 AM

BREAKOUT SESSIONS

## BOARD ROLES & RESPONSIBILITIES

Judy Grant - CHC Focus

AUTOMOBILE ALLEY A

This session will provide a brief overview of the history health center program to help staff and board members understand the global intent of the program and gain context for the present day health center landscape. Staff and board members will learn about board member roles and responsibilities and how boards and leaders can work together to achieve compliance.

## RISKY BUSINESS: THE JOURNEY TO VALUE-BASED CARE

Julie Schreiner, MHA - Variety Care

Leah Dafoulas, MPH - Azara Healthcare

AUTOMOBILE ALLEY B

Variety Care is the largest Federally Qualified Health Center in Oklahoma and serves about 80,000 patients per year in the central and western parts of the state across 20 clinic sites. The Quality and Population Health department uses a whole host of tools provided by Azara DRVS to inform strategic decision making, analyze access to services across the organization, show the impact of population health initiatives, determine staffing needs, identify medical disparities, and support compliance reporting with value-based payor programs and PCMH accreditation. In one of our greatest successes, we won executive approval to create care coordination teams at our sites by showing the positive effect of care management on quality measures for high-risk patients. High-risk patients receiving care management outperform other high-risk patients on several measures including cancer screenings, diabetes control and annual exams, immunizations, no-show rates, and patient portal use. Azara DRVS also guides decisions about where to allocate services by the day to serve the largest number of patients with limited staffing resources. For instance, we create weekly schedules for nurses performing Medicare Annual Wellness Visits according to which sites have the most eligible Medicare patients each day by using the Pre-Visit Planning (PVP) module. We are using Azara DRVS to monitor our progress with value-based payment models as the state rolls out Medicaid managed care.

Objectives:

1. Compare subpopulations of patients to show the impact of programs using cohorts and dashboards.
2. Allocate services and staffing resources based on risk stratification and panel management tools.
3. Identify teaching opportunities for clinical quality improvement (CQI) through analysis of care gaps and risk adjustment factor (RAF) gaps.

## EQUAL PAY FOR WORK OF EQUAL VALUE: ADVANCING PAY EQUITY IN THE WORKPLACE

Suzanne Speer - Association of Clinicians for the Underserved

AUTOMOBILE ALLEY C

As calls for pay equity continue to grow in the workplace, health centers need to be ready to respond. For many years, discussing salaries was seen as taboo but that is no longer the case. Employees expect their employers to develop and implement transparent practices that advance financial wellness for all. Pay equity, also known as compensation equity, goes beyond a living wage to instead provide employees with a thriving wage. One of the most crucial steps to providing a thriving wage and assessing for current wage gaps and compensation discrepancies is to conduct a pay equity audit and develop a comprehensive compensation philosophy. Finally, it is imperative that justice, equity, diversity, and inclusion

(JEDI) serve as the foundation for developing equitable compensation structures

Learning Objectives:

- Understand the definition of pay equity and its importance in the workplace
- Identify the steps to conducting a successful pay equity audit and developing a compensation philosophy
- Differentiate between a living wage and a thriving wage
- Identify the fundamental connection between JEDI and compensation equity

**9:30 AM - 10:35 AM**

**KEYNOTE SPEAKER**

**KEYNOTE SPEAKER: DR. RICK RIGSBY**

**FIVE MOONS BALLROOM**

We live in an era of astonishing technology, instant information and rampant social networking. Despite the epidemic advances that ushered in a new millennium, cultural critics argue that society has never been more shallow in communication and more superficial in appearance. In fact, Dr. Rick Rigsby argues that for many organizations, appearance—or what he refers to as impression—has become the new corporate wardrobe.

We invite you to rediscover what is really important and meaningful—not only in your professional career but in your personal life as well. Join Dr. Rigsby as he shares the wisdom of past generations—wisdom that will inspire, motivate and empower you to make an impact rather than an impression!

SPONSORED BY **Aetna & NeoHealth**



**10:35 AM - 11:00 AM**

**BREAK | OPENING OF EXHIBIT HALL**

**BREAK IN EXHIBIT HALL**

**PREFUNCTION SPACE**

VISIT EXHIBITORS TO FILL UP YOUR PASSPORT!

SPONSORED BY **HUMANA**



**11:00 AM - 12:15 PM**

**BREAKOUT SESSIONS**

**WHY AN ENTITY-OWNED PHARMACY MAKES SENSE**

Erin Searles, Michelle Blalock, and Wendy Matson

**AUTOMOBILE ALLEY A**

Cardinal Health

In this session we will go over why you should close to open an entity-owned pharmacy, what the impact of clinical pharmacy outcomes will be in your community pharmacy and what a successful pharmacy partnership looks like.

- a. Why should you choose to open an entity owned pharmacy?
  - i. Describe how a high-performing, entity-owned pharmacy can help maximize your community health center's initiatives.
  - ii. Compare benefits of an entity-owned pharmacy vs. a contract pharmacy.

- b. What is the impact of clinical pharmacy outcomes in community pharmacy?
  - i. Describe how clinical based initiatives in pharmacy can optimize patient outcomes and assist with community health center goals.
  - ii. Discuss the current landscape of clinical programs and outcomes embedded in pharmacies integrated with community-based clinics.
- c. What does a successful pharmacy partnership look like?
  - i. Summarize goals and expectations of opening and managing a pharmacy within a clinic.
  - ii. Identifying strengths of pharmacy partnership relationship to reinforce purpose and mission of the clinic.

## **EXPANDING THE ORAL HEALTH WORKFORCE: A DENTAL THERAPY TOOLKIT FOR OK**

Alexandria Holt - Southern Plains Tribal Health Board

**AUTOMOBILE ALLEY B**

Julie Seward, Southern Plains Tribal Health Board

The Southern Plains Tribal Health Board and Native Oral Health Network with support from the National Indian Health Board Tribal Oral Health Initiative created the resource “Expanding the Oral Health Workforce: A Dental Therapy Toolkit for Oklahoma” in 2022. The toolkit provides information about dental therapy, an overview of the oral health status in Oklahoma, and provides dental therapy resources from across the United States.

We gathered all relevant resources from across the United States and synthesized the data and information into easy-to-read infographics to assist in the education, outreach, and advocacy for dental therapy in Oklahoma. Oklahoma scored a D on the Oklahoma Oral Health Report Card. The Oklahoma Oral Health Coalition analyzed 13 indicators of oral health in comparison to the United States. Similarly, the Indigenous population of Oklahoma ranks lower than the national average for several indicators including childhood dental decay, dental sealant applications for children, and the dentist-to-population ratio. Resources on dental therapy, provided in this toolkit, outline how dental therapy can address many of the disparities we found in the oral health data for Oklahoma.

Dental therapy is one evidence-based solution to the oral health disparities we see in the general Oklahoman population as well as the Indigenous population of Oklahoma. This toolkit provides readers with resources on dental therapy and how it can be implemented and action items for advocacy.

Goals/Objectives: Describe the role of dental therapists in the oral health workforce; describe the oral health status in Oklahoma; and explain how dental therapy can be a way to improve oral health in tribal, rural, and other underserved communities in Oklahoma.

## **CMS EMERGENCY PREPAREDNESS REQUIREMENTS FOR RHCS AND FQHCS**

Brian Feist, BSN, RN - Telligen

**AUTOMOBILE ALLEY C**

Discussion and review the CMS requirements for FQHCs. Clarification, resources, and talking points will be provided to help understand how to implement or update these requirements into already existing plans.

Goals/Objectives:

1. Participants will be able to observe CMS guidelines for Emergency Preparedness regarding RHC’s and FQHC’s
2. Participants will discuss policies and procedures related to emergency preparedness planning.

**12:20 PM - 1:45 PM**

**LUNCH & AWARDS OF EXCELLENCE**

**LUNCH & AWARDS OF EXCELLENCE**

**FIVE MOONS BALLROOM**

SPONSORED BY **VARIETY CARE**



# SINCE 1932

## WE'RE ALL FOR HEALTH AND HEALTH FOR ALL!



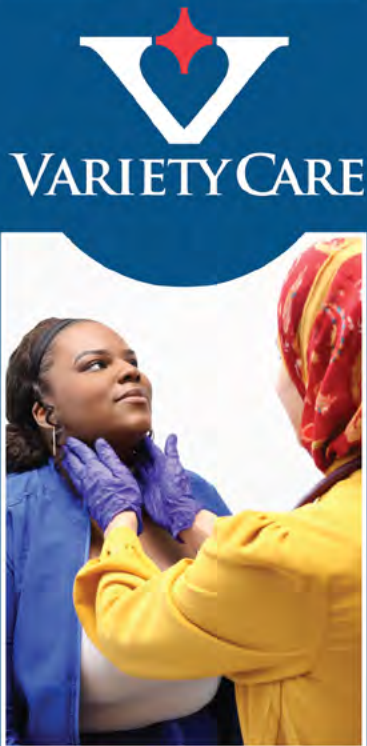
Variety Care has delivered exceptional patient experiences.

### WE'VE DONE THIS TOGETHER

American Academy for Pediatrics  
Children First  
Crooked Oak Public Schools  
Delta Dental of Oklahoma  
Dexter Johnson Trust  
Dragonfly  
eVisit  
Health Alliance for the Uninsured  
Healthy Expectations  
Hearths for Hearing  
Honestly Youth Sexual Health  
INTEGRIS Health  
Inasmuch Foundation  
Infant Crisis Services  
Kirkpatrick Family Fund  
Latino Community Development Agency  
Legal Aid Services of Oklahoma  
McLaughlin Family Foundation

Mercy  
Norman Regional Health System  
NorthCare  
OCHIN  
OU Health  
Oklahoma Caring Foundation  
Oklahoma City Community Foundation  
OCCHD (Oklahoma City County Health Department)  
Oklahoma City Housing Authority  
Oklahoma City Public Schools  
Oklahoma Project Woman  
Oklahoma State Department of Health  
Palomar  
Parent Promise  
Patterson Dental  
Pivot  
Positive Tomorrows  
ReMerge Oklahoma

Reach Out and Read  
Red Rock Behavioral Health Services  
Regional Food Bank of Oklahoma  
Ryan White Program  
SSM Health  
Stephenson Cancer Center  
Sunbeam Family Services  
The Care Center  
The Homeless Alliance  
Unite Us  
United Way of Canadian County  
United Way of Central Oklahoma  
United Way of Norman  
Urban League of Greater Oklahoma City, Inc.



**Making health care affordable and accessible for all.**

**1:45 PM - 2:00 PM**

**BREAK WITH EXHIBITORS**

## BREAK WITH EXHIBITORS

### PREFUNCTION SPACE

VISIT EXHIBITORS TO FILL UP YOUR PASSPORT!

**2:00 PM - 3:15 PM**

**BREAKOUT SESSIONS**

## COMPLIANCE ROADMAP AND DISCUSSION

Kailey Wellington - The Clinic at COFMC

**AUTOMOBILE ALLEY A**

In this breakout session, participants will have the opportunity to learn the basics of a compliance plan, how to implement a compliance program, the benefits of a robust culture of compliance, and discuss real life issues and pitfalls, while asking questions of their peers and a seasoned compliance professional. Ms. Wellington, MLS-HL, is a Chief Compliance Officer with 14+ years' experience in FQHC Compliance. She will guide you through the process of integrating compliance into everyday FQHC operations and identifying areas of potential risk within your organization.

## GENERATIVE AI IN THE HEALTHCARE INDUSTRY

Roopak Manchanda - Bluenovo Compliance

**AUTOMOBILE ALLEY B**

Generative Artificial Intelligence (AI) has demonstrated its valuable potential in various industries, including healthcare. As organizations increasingly recognize the benefits of incorporating AI technologies into healthcare delivery, it becomes imperative to establish a robust framework governing their use among staff in internal and external contexts.

### Objectives:

1. Raise awareness that generative AI in healthcare holds significant promise for enhancing efficiency and improving patient care.
2. Address the critical nature of acknowledging the role of AI as a supplementary tool that supports clinical judgement.
3. Increase knowledge and awareness of generative AI in the healthcare industry and incorporate best practices into their organizations.

## CREATING AND SUSTAINING AN ORGANIZATIONAL CULTURE OF WELLNESS

Suzanne Speer - Association of Clinicians for the Underserved

**AUTOMOBILE ALLEY C**

Addressing employee wellness requires a thoughtful, systemic, and sustainable approach to retain and recruit mission-driven health center staff. As the workforce landscape continues to change, leadership needs to take a holistic approach to wellness that includes addressing the emotional, physical, communication, and financial needs of its staff, while also championing justice, equity, diversity, and inclusion (JEDI). Although the driving factors of burnout and other wellness struggles are complex, mitigating and alleviating the problem is not insurmountable. Taking deliberate steps to create a culture of wellness means actively including staff satisfaction in a health center's strategic plan and workforce development.

### Learning Objectives:

- Understand what a culture of wellness means and how it addresses employee well-being
- Identify the fundamental connection between JEDI and a culture of wellness
- Understand the role a culture of wellness plays in advancing a health center's retention and recruitment goals
- Identify ways to gain leadership buy-in for developing a culture of wellness



**3:15 PM - 3:30 PM**

**BREAK WITH EXHIBITORS**

## BREAK WITH EXHIBITORS

PREFUNCTION SPACE

VISIT EXHIBITORS TO FILL UP YOUR PASSPORT!

**3:30 PM - 4:45 PM**

**BREAKOUT SESSIONS**

## CEO ROUNDTABLE

FQHC CEOs

**AUTOMOBILE ALLEY A**

This session is open to CEOs of federally qualified health centers in Oklahoma. This session is an opportunity for FQHC CEOs to exchange proven ideas and methods with their peers and develop competitive strategies to address the ever-changing challenges of health center operations.

## BUILDING CONNECTIONS THAT CHANGE CLIENTS' LIVES:

### UNITE US IN OKLAHOMA

Ryan Abernathy - Unite Us

Leah Dafoulas, MPH - Azara Healthcare

**AUTOMOBILE ALLEY B**

Unite Us' integrated health and social care capabilities create an end-to-end social drivers of health (SDoH) solution. This gives the healthcare industry the tools and strategies needed to make meaningful progress on social inequities and care gaps, patient/member experience, and health outcomes.

Leveraging industry-leading analytics and on-the-ground support, Unite Us will discuss how it enables organizations to assess social care needs in communities, identify optimal engagement strategies, manage the enrollment of individuals in needed services, and effectively deliver social care to communities - specifically highlighting their work in Oklahoma.

Objectives:

- Discuss how Unite Us is driving change at scale to address SDoH across the country
- Provide an overview of Unite Us in Oklahoma and how are we partnering/growing across the state
- Provide the Impact of Unite Us in Oklahoma
- Invite organizations to join the Unite Us network as community-based organizations (CBOs) and Safety-Net Systems are provided free access and we sustain our work through funded partnerships primarily with government and healthcare.

## UPDATE ON FAMILY PLANNING AND GENDER-AFFIRMING CARE LEGAL REQUIREMENTS

Cori Loomis - Christensen Law Group

**AUTOMOBILE ALLEY C**

This presentation will cover recent developments regarding family planning services (abortion and long-acting reversible contraception) and gender-affirming care. Recent law changes and court interpretations have created uncertainty for health care providers regarding the scope of services impacted and what clinical and referral services providers can and cannot provide. The goal of this presentation is to provide practical information and recommendations for providers on how to handle these complicated issues.

Learning objectives:

1. Review the recent changes in the law and court interpretations impacting gender-affirming care and family planning.
2. Develop understanding of legal restrictions and how it impacts physicians and other providers.
3. Learn what services and recommendations can be provided to patients.

RECEPTION

PREFUNCTION SPACE

VISIT EXHIBITORS TO FILL UP YOUR PASSPORT!

# Oklahoma Transformative Care Symposium

**TRAUMA, RESILIENCE, HOPE & HEALTH EQUITY**

**October 17-18, 2023**

Embassy Suites by Hilton  
OKC Downtown Medical Center



Oklahoma Primary Care Association and safety-net provider groups from across the state invite you to engage with public health professionals as you earn education credits and learn about health equity and comprehensive, integrated, trauma-informed care.

**Breakout sessions will include:**

- Hope Science as a Curriculum
- Cultivating Inclusion
- Resilience & Mindfulness
- Using AI to Improve Health Equity
- Strategies to Reduce Diabetes Inequities
- Embracing Doula Services to Address Maternal and Infant Mortality
- Collaborative Care Model
- Practice Implications of Abortion & LGBTQ+ Law Changes
- Ethics for Behavioral Health Providers
- Stigma & Narcan Training
- Networking Reception sponsored by Aetna

**Featuring Keynote Speakers:**

**Dr. Bruce Perry**, who co-authored *What Happened to You? Conversations on Trauma, Resilience and Healing* with Oprah Winfrey, will speak on the neurosequential model of therapeutics

**Dr. Chan Hellman**, author of *Hope Rising*, will speak on the science of hope

**Dr. Chad Smith and Dr. Chris Harris** will speak on social drivers of health and disparities in health outcomes

**LEARN MORE AT [BIT.LY/OKSYMPOSIUM](https://bit.ly/OKSYMPOSIUM)**



# Friday, September 8

7:30 AM - 8:15 AM

BREAKFAST

## BREAKFAST

FIVE MOONS BALLROOM

## C-SUITE BREAKFAST

AUTOMOBILE ALLEY B

SPONSORED BY LABCORP



8:30 AM - 10:00 AM

BREAKOUT SESSIONS

## SCOREKEEPER TO STRATEGIST: THE CHANGING ROLE OF THE CFO IN A POST-COVID WORLD

Catherine Gilpin - FORVIS

AUTOMOBILE ALLEY A

Health Care is becoming more and more complex to navigate. Many health center management teams are noticing that the demand for high-level financial planning is increasing. This is taking more and more of the Chief Financial Officer's (CFO) time and is forcing the CFO to delegate many of the record keeping functions that occupied time previously. Welcome to the changing role of the CFO in the health center industry. We will discuss how health center CFOs must do what they can to delegate the record keeping function of the health center to free up their time for more forward-thinking activities. We will discuss the staffing needs of the health center in order to be able to accomplish this mission and also discuss how to navigate situations where the finance department is small and delegation is difficult. We will also discuss the potential pitfalls and likely future audits that wait for the post-COVID CFO and tips and hints to prepare for what is coming.

Learning Objectives:

1. We will discuss staffing requirements of the finance department in a community health center
2. We will discuss why CFOs allocating adequate time for forward-thinking activities is in the best long-term interests of the health center
3. We will discuss the types of strategic financial planning that should be taking place in health centers today to help prepare for the uncertain future.
4. We will discuss Post-COVID audits and other compliance concerns as CHCs defend the abundance of funding they received during the pandemic

## PREPARING FOR MEDICAID MANAGED CARE: THE VALUE PROPOSITION OF DELEGATED CARE MANAGEMENT

Dr. Art Jones, Karen Clapp, and Misty Drake

AUTOMOBILE ALLEY C

Medical Home Network

This session will review clinically integrated network and health center strategies to prepare for Medicaid Managed Care in Oklahoma and practice-level care management as a key strategy to address health inequities and perform in shared savings/risk contracts.

The session will review:

- The medical evidence for the value of care management.
- The framework for a provider's success in a Clinically Integrated Network.
- Opportunities to improve on existing care management models to improve their value and outcomes.
- A model of care that can pass MCO and Medicaid agency readiness review and oversight.

**10:00 AM - 10:20 AM**

**BREAK IN EXHIBIT HALL**

**BREAK IN EXHIBIT HALL | CHECK OUT OF HOTEL**

**PREFUNCTION SPACE**

CHECK OUT AND VISIT THE EXHIBIT HALL FOR YOUR LAST CHANCE TO FILL UP YOUR PASSPORT FOR ADDITIONAL PRIZES!

**10:20 AM - 11:35 AM**

**BREAKOUT SESSIONS**

**OPERATIONAL SITE VISIT DISCUSSION**

FQHC Leaders

**AUTOMOBILE ALLEY A**

This session will be a space for FQHC leadership to have conversation about recent and upcoming operational site visits. Join to share your experiences with HRSA site visits and learn from peers about emerging trends.

**THE LONG AND WINDING ROAD: OKLAHOMA'S JOURNEY TO MEDICAID MANAGED CARE AND WHERE SOONERCARE IS HEADING WITH REGARDS TO DELIVERY SYSTEM REFORM**

Carter Kimble - Health Management Associates

**AUTOMOBILE ALLEY C**

Oklahoma finds itself at the preface of a major transition in the way it administers the SoonerCare program. A major delivery system reform that is ripe and riddled with opportunities and pitfalls. This session will be a thoughtful discussion around how Oklahoma got here; where "here" is; and where Oklahoma is going with regards to its Medicaid delivery system innovation.

**11:40 PM - 12:10 PM**

**LUNCH & DRAWING**

**LUNCH & DRAWING FOR PRIZES**

**FIVE MOONS BALLROOM**

**12:15 PM - 1:15 PM**

**POLICY PANEL**

**POLICY PANEL WITH STATE AGENCY LEADERS**

**FIVE MOONS BALLROOM**

Carter Kimble with HMA will moderate a policy panel with leaders from Oklahoma state agencies including:

- Oklahoma Health Care Authority CEO Ellen Buettner, MS, JD, PhD
- Oklahoma Commissioner of Health Keith Reed, RN, MPH, CPH
- Commissioner for the Oklahoma Department of Mental Health and Substance Abuse Services Carrie Slatton-Hodges, MA.

1:20 PM - 1:35 PM

CLOSING

## CLOSING REMARKS

### FIVE MOONS BALLROOM

Our sincere thanks to everyone who joined us this year and who works throughout the year to improve health outcomes and access throughout Oklahoma!



# Save *the* dates!

## September 24-26, 2024

The **2024 OKPCA Annual Conference** will be hosted at the Embassy Suites by Hilton **Norman** Hotel & Conference Center.



## Ryan Abernathy

State Director, Unite Us Oklahoma

Ryan Abernathy is the State Director for Unite Us in Oklahoma. Based in Oklahoma City, OK, Ryan has a BA in ministry from Oklahoma Baptist University and a Masters in divinity from Southwestern Seminary. Ryan has over 2 decades of both secular and religious non-profit experience at all levels and in multiple arenas from homelessness, to food insecurity, to the

intersection of health and nutrition. Ryan’s desire to see people connected to care that not only meets their immediate needs, but addresses the underlying causes of those needs is what brought him to Unite Us.



## Michelle Blalock, PharmD

Project Manager, Cardinal Health

Michelle Blalock currently serves as a Project Manager on build/open team pharmacy for Retail Pharmacy Services for Cardinal Health. Michelle has over 20 years of operational and clinical pharmacy experience spanning from retail, community, ambulatory care and in patient practices. She joined Cardinal Health in 2021 as a pharmacy manager in a community health center specializing in pharmacy operations workflow optimization, 340B implementation and regulatory compliance. Prior to joining Cardinal Health, Michelle served as a regional operations coordinator with supervisory roles including budget management, implementation performance strategies and clinical initiatives. Her certifications include APha MTM, Diabetes Management and Immunization, CPR/BLS Instructor and NACDS Community Point of Care Testing. Michelle earned her PharmD from Mercer Southern School of Pharmacy and currently serves as a board member of AEP on Georgia Pharmacy Association.



## Karen Clapp

Senior Consultant, Medical Home Network (MHN)

Karen Clapp is a family nurse practitioner who practiced at a federally qualified health center in Chicago for 14 years. While at the health center, she implemented a chronic disease program that involved lay health workers and worked with providers on various quality improvement initiatives. Subsequently, she worked with the Illinois Primary Health Care Association to coach health centers around patient-centered medical home recognition and transformation. In 2014 she joined Medical Home Network where she has been an account manager working with health centers to implement care management programs through Medicaid and Medicare value-based arrangements.



## Leah Dafoulas, MPH

Director of Clinical Transformation, Azara Healthcare

Leah Dafoulas, MPH is the Client Success Director at Azara Healthcare where she works with health centers to improve quality through the use of data and technology. Leah is passionate about the profound role that data-driven analytics has to improve population health and transform patient care. Prior to Azara, Leah was an Account Manager at a start-up health technology company focused on transitions of care where she worked with hospitals and health plans to optimize the use of a data analytics solution. She began her career at Pfizer where she ran population health management projects with ACOs and hospitals. Leah has an MPH degree from Boston University and BA and MA degrees in Biology from Clark University. She also has a Six Sigma Green Belt certification.



**Misty Drake**

Vice President of Client Services and Growth, Medical Home Network (MHN)

Misty Drake is a seasoned health care leader with more than 20 years of experience in community health. She is the Vice President of Client Services and Growth at Medical Home Network (MHN) and responsible for building and growing a nationally recognized care transformation model that helps integrated health delivery systems in the safety net succeed under advanced alternative payment models. She is also the Co-Executive Director of West Side Health Equity Collaborative, an organization committed to transforming health care on Chicago’s West Side.

Before joining MHN, Misty was the Chief Operating Officer at Piedmont Health Services in Chapel Hill, NC and held senior leadership and management roles at various health care entities in Chicago, Illinois starting her professional career at Lawndale Christian Health Center. Misty brings deep experience in health center operations, system redesign, clinical and financial performance improvement, value-based arrangements, and health center finance. She is an Advisory Board Member for the Chicago Albert Schweitzer Fellowship, a Board Member of Health & Medicine Policy Research Group and the National Health Care for the Homeless Council, and a Board of Trustee for the University of North Carolina (UNC) Chatham Hospital. Misty holds a M.A. from the University of Chicago in Social Service Administration & Health Administration and Policy and B.S. in Community Health from the University of Illinois at Urbana-Champaign.



**Brian Feist, BSN, RN**

Senior Quality Improvement Facilitator, Telligen

Brian started his career in healthcare working as an EMS provider in the Des Moines Metro for 5 years before transitioning to work at a critical access hospital in the emergency department as a patient care technician. During this time, Brian earned his nursing degree and worked as an emergency room nurse and part time as an interventional radiology nurse. Brian then moved into the role of trauma coordinator at Iowa Methodist Medical Center which is a level 1 trauma center. Throughout that opportunity, he became familiar with many of the critical access hospitals by coordinating and instructing courses such as Stop the Bleed, Rural Trauma Team Development Course and Disaster Management Emergency Preparedness. Brian also instructed and directed the Trauma Nursing Core Course and worked as the Advanced Trauma Life Support coordinator. He was nominated as one of Iowa’s 100 greatest nurses in 2020.



**Catherine Gilpin, CPA**

Managing Director, FORVIS

Working as a member of FORVIS—created by the merger of BKD and DHG—Catherine provides financially focused consulting services to Community Health Centers.

Her services include performing assessments of financial operations, clean-up work to assist in preparation for financial statement audits, and grants management compliance work. She frequently helps clients strengthen financial departments through education, mentoring and through the provision of technical assistance.



**Judy Grant**

CHC Focus

In August 1999, Judy Grant joined the Oklahoma Primary Care Association shortly before the Presidential Initiative to Expand Health Centers began. Judy served as the OKPCA Director of Community Development and was later named Deputy Director. Duties included growing the number of health center grantees and delivery sites, promoting compliance, advocacy, conducting board development and strategic planning along with many other assignments over the almost eighteen years spent with OKPCA. In April 2017, Mrs. Grant joined the beloved Trilla Frazier to form CHC Focus and continued working with Oklahoma Health Center grantees as a consultant. She furthers the mission today by writing grants, facilitating strategic planning, training boards, and helping health centers with special projects.

Before joining OKPCA, Judy was the Education Director at the Arizona Health Care Association. Mrs. Grant has a Bachelor of Science in Agri-Business from Tarleton State University, Stephenville, Texas. She currently resides on 40 acres in the middle of Texas, raising sheep and chickens with her husband and, when not working, completely enjoys the wonderful world of being a grandmother to four beautiful children.



**Alexandria Holt**

Epidemiologist, Southern Plains Tribal Health Board

Alexandria Holt is from Harrah, OK and has worked at the Southern Plains Tribal Health Board under the Oral Health Programs for 3 years. She graduated from the University of Oklahoma with a Bachelor of Science degree in anthropology in 2019 and continued her education at the University of Health Sciences Center, earning a Masters of Public Health in epidemiology. Her work focuses on oral health disparities among American Indian and Alaska Native communities, advocacy for dental therapy in Oklahoma, and communication of public health to the general public.



**Dr. Art Jones**

Chief Medical Officer for Medical Home Network (MHN) & Principal at Health Management Associates

Art Jones, M.D. has 28 years of experience as a primary care physician and CEO at a Chicago area community health center. The health center has taken a population health approach from its beginning, addressing the social drivers of health as well as the medical needs of the community it serves. The health center was an early adopter of advanced alternative payment models dating back to 1987. Dr. Jones was an architect for the first capitated Federally Qualified Health Center (FQHC) alternative payment methodology in the country in 2001.

Dr. Jones was one of the founders and continues to serve as the Chief Medical Officer for Medical Home Network (MHN) accountable care organization comprised of thirteen FQHCs and three health systems serving 168,000 Chicago area Medicaid recipients. MHN is completely delegated for care management and successfully operating under a global risk arrangement on total cost of care.

Dr. Jones is also a Principal at Health Management Associates where he focuses on helping FQHCs and their clinically integrated networks succeed in advanced alternative payment models. Dr. Jones is a graduate of the University of Illinois Medical School and completed internal medicine residency, chief residency, and a cardiology fellowship at the University of Chicago.





## Carter Kimble

Planning Specialist, Connect Consulting Services, Inc

Carter Kimble, MPH, possesses expertise in solving complex issues regardless of project or program maturity. Specifically, he has held leadership level positions working on Medicaid, delivery system reform, health information exchange, public health, safety net health systems and graduate medical education.

Before joining HMA, he served as Deputy Secretary for Health and Mental Health for the state of Oklahoma. In this role he managed and facilitated numerous initiatives that included strategic development of a Medicaid reform plan surrounding Medicaid expansion and the implementation of managed care as well as establishment of Oklahoma’s statewide Health Information Exchange. He also served as the governor’s lead policy advisor on health and liaison to over 30 agencies, boards, and commissions in the Health and Mental Health Cabinet including Medicaid, public health and mental health and substance abuse. During the COVID-19 pandemic, Carter led a team coordinating CARES Act expenditures targeted at health programs for the state of Oklahoma which resulted in more than \$300 million in projects focusing on areas such as modernization of technology systems, communicable disease preparedness grants to local municipalities, and behavioral health crisis supports.

He earned a Master of Public Health in health management and policy from the University of North Texas Health Sciences Center in Fort Worth. He also has a bachelor’s degree in public relations and management from Texas Tech University.



## Cori Loomis, JD

Attorney, Christensen Law Group

Cori Loomis is an attorney with the Christensen Law Group. Her primary focus is on the representation of health care providers with transactional, compliance, reimbursement, legislative and regulatory issues. She also represents other commercial entities in transactional and regulatory matters and advises clients regarding employee benefit and employment law issues.

Cori graduated with special distinction from the University of Oklahoma in 1991 and with honors from the University Of Texas School Of Law in 1994.

Cori was named Best Lawyers® 2017 Health Care Law “Lawyer of the Year” for Oklahoma City. Cori has been listed in The Best Lawyers in America since 2010 and for 2023, Cori was selected by her peers for inclusion in the 27th Edition of The Best Lawyers in America© for her work in:

- Administrative / Regulatory Law
- Business Organizations (including LLCs and Partnerships)
- Corporate Law
- Employment Law - Individuals
- Health Care Law
- Nonprofit / Charities Law

Cori also has been ranked by Chambers U.S.A. in Corporate/Commercial: Healthcare since 2011.



## Roopak Manchanda

CEO, BlueNovo

Roopak serves as the CEO of BlueNovo. He has more than 20 years of healthcare technology experience that includes architecture, delivery, integration, and management of mission-critical enterprise solutions. Roopak's career includes product management for a Radiation Oncology scheduling and optimization system and co-developing 1st and 2nd generation EHR's for longitudinal tracking of research participants at the University Of Maryland School Of Medicine and Baltimore VA Medical Center. Roopak received his MBA from the Kellogg School of Management at Northwestern University. He also graduated from the Laboratory of Healthcare Informatics (LHI) and the Department of Information Systems at the University Of Maryland Baltimore County with a Masters in Information Systems. Roopak is Adjunct Faculty at the Johns Hopkins University School of Nursing, a certified Six Sigma Black Belt and holds numerous technical certifications.



## Wendy Matson

Regional Pharmacy Business Consultant, Cardinal Health

Wendy Matson is the regional Pharmacy Business Consultant for Community Health Centers. She has been with Cardinal Health for 16 years, most of that time as a Pharmacy Business Consultant in the Retail space. Prior to her career with Cardinal Health, Wendy was a Pharmacy Tech/Manager for a local Retail Independent pharmacy. She was a member of The Coalition Against Prescription Substance Abuse – Tulsa division from 2010-2016. Her education background is in Early Childhood Development, and she has a certification in Mental Health First Aid for both youth and adults.



## Dr. Rick Rigsby

President and CEO, Rick Rigsby Communications

As President and CEO of Rick Rigsby Communications, the internationally acclaimed speaker presents to the top companies worldwide. Dr. Rick is also a favorite among professional and collegiate sports organizations. Rigsby—a former award-winning professor—spent over two decades teaching at various colleges, most of those years serving at Texas A&M University. In addition to academic duties, Dr. Rigsby was hired by legendary football icon R. C. Slocum as Chaplain and Life Skills Coach for the Aggies football team.

A former award-winning journalist, Dr. Rigsby is a regular contributor on numerous national television and radio programs. Inspired by a genuine conviction to help people realize their full potential, Rick Rigsby brings a combined four decades of experience and expertise to the set of How Ya' Livin'? This transformative podcast encourages, inspires and challenges people at every level to dream bigger, stretch beyond comfort zones and achieve the impossible! A Wall Street Journal, USA Today and Amazon Best-Selling author, Dr. Rigsby's books include, Lessons From a Third Grade Dropout and Afraid to Hope.



## Julie Seward, RDH, MEd

Oral Health Program Manager, Southern Plains Tribal Health Board

Julie is a Registered Dental Hygienist from Checotah, OK and a citizen of the Cherokee Nation. Julie is the Oral Health Program Manager at the Southern Plains Tribal Health Board. At the Southern Plains Tribal Health Board, Julie serves as the program lead for multiple programs including the Community Health Aide Program (CHAP) Assessment and Planning, Oklahoma Shared Clinical and Translational Resources, and the Native Oral Health Network. Julie previously served as the Grassroots Representative for Oklahoma through the Oral Health Progress and Equity Network, the vice-chair of the Oklahoma Oral Health Coalition and the Public Health Chair of the Oklahoma Dental Hygienists' Association. In 2020, she was the recipient of the Oklahoma Public Health Association's Exceptional Merit award. Cumulatively, she has over 20 years of oral health experience in clinical, academic, and public health sectors.



**Erin Searles, PharmD**

Regional Pharmacy Operations Manager for the Central Region of Community Health Center Pharmacies, Cardinal Health

Erin J. Searles, PharmD, currently serves as the Regional Pharmacy Operations Manager for the Central Region of Community Health Center Pharmacies at Cardinal Health. Erin brings a wealth of experience from her time in retail, where she spent 8 years managing pharmacies in large retail settings before transitioning into the Federally Qualified Health Center (FQHC) pharmacy space. With an additional 8 years of experience working with Community Health Center pharmacies under her belt, Erin now adeptly manages 13 pharmacies across 9 states in her region. She joined Cardinal Health in 2017, initially as a Pharmacy Manager, where she played a pivotal role in fostering the growth of the pharmacy and was instrumental in developing a robust 340B compliance program for the facility. Additionally, she took the lead in creating and managing the clinic formulary and presiding over the Pharmacy and Therapeutics (P&T) committee. Beyond her duties managing community health center pharmacies, Erin initiated Monthly Manager meetings for over 40 pharmacy managers across all regions, addressing topics ranging from HR management, regulatory compliance, and 340B updates, to staff development. Erin is a dedicated member of the National Pharmaceutical Association and served as President of the Atlanta-Gates City Chapter from 2021-2022, demonstrating her commitment to her profession and the broader pharmaceutical community.



**Suzanne Speer**

Senior Director of Workforce Development, Association of Clinicians for the Underserved

Suzanne Speer joined ACU 2017 and serves as Senior Director of Workforce Development. In this role, she oversees ACU’s National Training and Technical Assistance Partner, the STAR2 Center. She works directly with community health centers, state Primary Care Associations and other National Training and Technical Assistance Partners across the nation, addressing important issues related to workforce. She has worked with community health centers for a decade, first by recruiting providers at the Virginia Community Healthcare Association. She received a Bachelor of Science from Virginia Commonwealth University.



**Kailey Wellington, MLS-HL**

Chief Compliance Officer, Central Oklahoma Family Medical Center

- Chief Compliance Officer at Central Oklahoma Family Medical Center.
- Specializes in the area of health care compliance and law since 2009.
- Focus on overseeing the Compliance, Enterprise Risk Management, and Privacy Programs.
- Ms. Wellington graduated from the University of Oklahoma College of Law with a Master of Legal Studies in Health Care Law in 2020.

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