

2026 ANNUAL CONFERENCE

& Pre-Conference Summit • September 1–3, 2026

 PRE-CONFERENCE SUMMIT

Tuesday, September 1

	BALLROOM	ROOM 1	ROOM 2	ROOM 3
● 9:00	9:00 – 12:00 PM Azara Workshop: Unlocking Operational Insights: Data Strategies for Operational Excellence Molly Wack and Olivia Courtoy, Azara			
● 10:00		10:00 – 11:00 AM RCM Roundtable Rebekah Wallace Pardeck, Achieve Rev	10:00 – 11:00 AM IT Roundtable	10:00 – 11:00 AM Community Health Worker Roundtable
● 11:00		Medicare Billing Updates Rebekah Wallace Pardeck, Achieve Rev	11:00 AM – 12:00 PM IT Session	11:00 AM – 12:00 PM Outreach & Enrollment Roundtable Steve Goldman, PhD
● 12:00	LUNCH	LUNCH	12:00 – 1:00 PM Employer Access Initiative: FQHCs as Direct Care Solutions for Self-Funded Employers – and a new source of paying patients Maggie Clark	LUNCH
● 1:00	1:00 – 2:00 PM Azara Workshop: Unlocking Operational Insights (cont.) Molly Wack and Olivia Courtoy, Azara	1:00 – 2:00 PM CFO Roundtable Larry Rector, CPA, MBA	1:00 – 2:00 PM NACHC Cares Program Maggie Clark	1:00 – 2:00 PM Nutrition & FQHCs Keeley White, OHA
● 2:00	2:00 – 4:00 PM Connect & Cover Executive Workshop Medicaid Work Requirements with Facktor — CEOs, CFOs & COOs welcome Deanna Drake, Kimberly Chen and Andy Eck	2:10 – 3:10 PM HR Roundtable General discussion and update from Soonersselect plans on Credentialing	2:00 – 4:10 PM MHN Provider Champion Meeting Super Utilizers: Who They Are and Strategies to Improve Outcome Home for the Holidays: Introduction	2:10 – 3:10 PM Medical & Legal Partnerships for CHWs Legal Aid Services of Oklahoma
● 3:00				
● 4:00				3:20 – 4:20 PM Supporting Community Health Worker Programs with Azara DRVS Olivia Courtoy, Azara
	4:30 – 5:30 PM INSURICA RECEPTION			



CONFERENCE DAY 1

Wednesday, September 2

7:00 – 8:30 AM

Registration Open | Breakfast in Ballroom

8:00 – 9:15 AM

GENERAL SESSION — PANEL ON AI & CYBERSECURITY | Panelists: Collin Walke, Madeline Mitchell, and Shelby Kobes

9:15 – 9:30 AM

Break in Exhibit Hall

FINANCE & OPS · Room 1

TEAM-BASED CARE · Room 2

PARTNERSHIPS · Room 3

Breakout Session #1 • 9:30 – 10:30 AM

Beyond the Budget – Strategic Financial Planning for FQHCs Facing Funding Volatility

Catherine Gilpin, Forvis

The Missing Middle: Manager Training

Kimberly Chen & Deanna Drake, Facktor

Sound Judgment: Hearing Health for Primary Care

René Gifford, PhD, Hearts for Hearing

10:30 – 11:00 AM

Break in Exhibit Hall

Breakout Session #2 • 11:00 AM – 12:00 PM

340B & FQHC Pharmacies

Mark Ogunsusi, JD, PharmD, K&L Gates

Value-Based Care Readiness

Russ Kolski, RN

Emergency Preparedness Communications

Deanna Drake & Kimberly Chen, Facktor

12:00 – 1:15 PM

LUNCH IN BALLROOM

National Anthem by Rep. Tammy Townley, Quality Awards, and LabCorp presentation

1:15 – 1:45 PM

Break in Exhibit Hall

Breakout Session #3 • 1:45 – 2:45 PM

No Money Left Behind: Strategies to Boost the Bottom Line as Margins Tighten

Larry Rector, CPA, MBA

Timely Follow-Up — Best Practices to Increase Patients Seen After a Hospital Visit

Karen Clapp, Medical Home Network

Pending Topic

Breakout Session #4 • 2:50 – 3:50 PM

Strategic Decisions Made Simple: A Framework to Guide Your Team Towards a Brighter Future

Larry Rector, CPA, MBA

Home for the Holidays — Avoiding Emergency Department and Hospital Admission from Thanksgiving to New Year's

Dr. John Torontow, Medical Home Network

Understanding the QHP Provider Directory Pilot Program

Peter J. Nelson & Jeffrey Wu, CMS

4:00 – 5:00 PM

GENERAL SESSION WITH SHERI PRUITT, PHD — MORE THAN WORDS: A BEHAVIORAL SCIENCE APPROACH TO HIGH-STAKES CONVERSATIONS AT WORK

5:00 – 6:15 PM

RECEPTION IN EXHIBIT HALL

| Sponsored by LabCorp



CONFERENCE DAY 2

Thursday, September 3

7:00 – 8:00 AM

Breakfast in Ballroom

8:00 – 9:00 AM

GENERAL SESSION WITH DR. KYU RHEE, PRESIDENT & CEO, NACHC — TRIPLE DOUBLE CAMPAIGN: STRENGTHENING INVESTMENT, ACCESS & WORKFORCE

9:00 – 9:15 AM

Break in Exhibit Hall

FINANCE & OPS · Room 1

TEAM-BASED CARE

CLINICAL STRATEGY · Room 3

Breakout Session #5 • 9:15 – 10:30 AM

Uniform Guidance Updates

Ted Waters, Feldesman LLP

Integrating CHWs in Care Teams

Tobi Bratten, Great Salt Plains Health Center

Panel: Learning Institutions & Health Centers

Partnerships with OSDH, OU, & CareerTechs

10:30 – 10:45 AM

Break in Exhibit Hall

Breakout Session #6 • 10:45 AM – 12:00 PM

Financial Sustainability + Mergers, Acquisitions & Other Lines of Business

Ted Waters, Feldesman LLP

OID & HealthCare.gov State-Based Exchange

Ashley Scott, OID

Raising the Stakes: Leveraging Population Health Analytics for Success in SoonerCare

Molly Wack, Azara

12:00 – 1:30 PM

LUNCH & CLOSING SESSION — INTIMATE PARTNER VIOLENCE (IPV) PANEL

1:30 – 2:00 PM

PRIZE DRAWING & SILENT AUCTION

