

2026 ANNUAL CONFERENCE

& Pre-Conference Summit • September 1–3, 2026

PRE-CONFERENCE SUMMIT

Tuesday, September 1

	BALLROOM	ROOM 1	ROOM 2	ROOM 3
9:00	9:00 – 12:00 PM Azara Workshop: Unlocking Operational Insights: Data Strategies for Operational Excellence Molly Wack and Olivia Courtoy, Azara			
10:00		10:00 – 11:00 AM RCM Roundtable Rebekah Wallace Pardeck, Achieve Rev	10:00 – 11:00 AM IT Roundtable	10:00 – 11:00 AM Outreach & Enrollment Roundtable Steve Goldman, PhD
11:00		11:00 AM – 12:00 PM Medicare Updates Rebekah Wallace Pardeck, Achieve Rev	11:00 AM – 12:00 PM IT Session	11:00 AM – 12:00 PM Community Health Worker Roundtable
12:00	LUNCH	LUNCH	LUNCH	LUNCH
1:00	1:00 – 2:00 PM Azara Workshop: Unlocking Operational Insights (cont.) Molly Wack and Olivia Courtoy, Azara	1:00 – 2:00 PM CFO Roundtable Larry Rector		1:00 – 2:00 PM Nutrition & FQHCs Keeley White, OHA
2:00	2:00 – 4:00 PM Connect & Cover Executive Workshop Medicaid Work Requirements with Facktor — CEOs, CFOs & COOs welcome	2:10 – 3:10 PM HR Roundtable	2:00 – 4:10 PM MHN Provider Champion Meeting Super Utilizers: Who They Are and Strategies to Improve Outcome Home for the Holidays: Introduction	2:10 – 3:10 PM Medical & Legal Partnerships for CHWs Legal Aid Services of Oklahoma
3:00				
4:00				3:20 – 4:20 PM Supporting Community Health Worker Programs with Azara DRVS Olivia Courtoy, Azara
	4:30 – 5:30 PM INSURICA RECEPTION			

7:00 – 8:30 AM Registration Open | Breakfast in Ballroom

8:00 – 9:15 AM **GENERAL SESSION — PANEL ON AI & CYBERSECURITY**
9:15 – 9:30 AM Break in Exhibit Hall

FINANCE & OPS · Room 1

TEAM-BASED CARE · Room 2

PARTNERSHIPS · Room 3

Breakout Session #1 • 9:30 – 10:30 AM

Beyond the Budget – Strategic Financial Planning for FQHCs Facing Funding Volatility
Catherine Gilpin, Forvis

The Missing Middle: Manager Training
Kimberly Chen, Facktor

Sound Judgment: Hearing Health for Primary Care
René Gifford, PhD, Hearts for Hearing

10:30 – 11:00 AM Break in Exhibit Hall

Breakout Session #2 • 11:00 AM – 12:00 PM

340B & FQHC Pharmacies
Mark Ogunsusi, JD, PharmD, K&L Gates

Value-Based Care Readiness
Russ Kolski, RN

Emergency Preparedness Communications
Deanna Drake, Facktor

12:00 – 1:15 PM **LUNCH IN BALLROOM**
1:15 – 1:45 PM Break in Exhibit Hall

Breakout Session #3 • 1:45 – 2:45 PM

No Money Left Behind: Strategies to Boost the Bottom Line as Margins Tighten
Larry Rector

Timely Follow-Up — Best Practices to Increase Patients Seen After a Hospital Visit
Karen Clapp, Medical Home Network

Maternal Health & Health Centers

Breakout Session #4 • 2:50 – 3:50 PM

Strategic Decisions Made Simple: A Framework to Guide Your Team Towards a Brighter Future
Larry Rector

Home for the Holidays — Avoiding Emergency Department and Hospital Admission from Thanksgiving to New Year's
Dr. John Torontow, Medical Home Network

Understanding the QHP Provider Directory Pilot Program
Peter J. Nelson & Jeffrey Wu, CMS

4:00 – 5:00 PM **GENERAL SESSION WITH SHERRI PRUITT, PHD — COMMUNICATION STRATEGIES FOR DIFFICULT CONVERSATIONS**
5:00 – 6:15 PM **RECEPTION IN EXHIBIT HALL**
7:00 – 8:00 AM Breakfast in Ballroom

8:00 – 9:00 AM **GENERAL SESSION WITH DR. KYU RHEE, PRESIDENT & CEO, NACHC — TRIPLE DOUBLE CAMPAIGN: STRENGTHENING INVESTMENT, ACCESS & WORKFORCE**
9:00 – 9:15 AM Break in Exhibit Hall

FINANCE & OPS · Room 1

TEAM-BASED CARE
CLINICAL STRATEGY · Room 3

Breakout Session #5 • 9:15 – 10:30 AM

Uniform Guidance Updates
Ted Waters, Feldesman LLP

Integrating CHWs in Care Teams
Tobi Bratten, Great Salt Plains Health Center

Panel: Learning Institutions & Health Centers

10:30 – 10:45 AM Break in Exhibit Hall

Breakout Session #6 • 10:45 AM – 12:00 PM

Financial Sustainability + Mergers, Acquisitions & Other Lines of Business
Ted Waters, Feldesman LLP

Envisioning an Integrated Oklahoma
Shannon Dial, PhD, LMFT, Healthy Minds Policy Initiatives

Raising the Stakes: Leveraging Population Health Analytics for Success in SoonerCare
Molly Wack, Azara

12:00 – 1:30 PM **LUNCH & CLOSING SESSION — INTIMATE PARTNER VIOLENCE (IPV) PANEL**
1:30 – 2:00 PM **PRIZE DRAWING & SILENT AUCTION**