

2026 ANNUAL CONFERENCE

& Pre-Conference Summit • September 1–3, 2026

 PRE-CONFERENCE SUMMIT

Tuesday, September 1

	BALLROOM	FIVE MOONS 1	FIVE MOONS 2	FIVE MOONS 3
9:00	9:00 – 12:00 PM Azara Workshop: Unlocking Operational Insights: Data Strategies for Operational Excellence Molly Wack and Olivia Courtoy, Azara			
10:00		10:00 – 11:00 AM RCM Roundtable Rebekah Wallace Pardeck, Achieve Rev	10:00 – 11:00 AM IT Roundtable	10:00 – 11:00 AM Outreach & Enrollment Roundtable Steve Goldman, PhD
11:00		Medicare Billing Updates Rebekah Wallace Pardeck, Achieve Rev	11:00 AM – 12:00 PM Clinical Downtime: IT Incident Response Tabletop Jonathan Kimmitt	11:00 AM – 12:00 PM Community Health Worker Roundtable
12:00	LUNCH	LUNCH	12:00 – 1:00 PM Invite Only – Working Lunch: FQHCs as Direct Care Solutions for Self-Funded Employers – and a new source of paying patients Maggie Clark	LUNCH
1:00	1:00 – 2:00 PM Azara Workshop: Unlocking Operational Insights (cont.) Molly Wack and Olivia Courtoy, Azara	1:00 – 2:00 PM CFO Roundtable Larry Rector, CPA, MBA	1:00 – 2:00 PM Invite Only: NACHC Cares Program Maggie Clark	1:00 – 2:00 PM Nutrition & FQHCs Keeley White, OHA
2:00	2:00 – 4:00 PM Connect & Cover Executive Workshop Medicaid Work Requirements with Facktor — CEOs, CFOs & COOs welcome Deanna Drake, Kimberly Chen and Andy Eck	2:10 – 3:10 PM HR Roundtable General discussion and update from Soonerselect plans on Credentialing	2:00 – 4:10 PM MHN Provider Champion Meeting Super Utilizers: Who They Are and Strategies to Improve Outcome Home for the Holidays: Introduction	2:10 – 3:10 PM Medical & Legal Partnerships for CHWs Legal Aid Services of Oklahoma
3:00				3:20 – 4:20 PM Supporting Community Health Worker Programs with Azara DRVS Olivia Courtoy, Azara
4:00				
4:00 – 6:00 PM INSURICA RECEPTION Location: OKC Taphouse				

7:00 – 8:30 AM Registration Open | Breakfast in Ballroom

8:00 – 9:15 AM **GENERAL SESSION — CYBERSECURITY THREATS IN FQHC, TOP RISKS AND HOW TO DEFEND AGAINST THEM**
 Panelists: Collin Walke, Madeline Mitchell, and Shelby Kobes

9:15 – 9:30 AM Break in Exhibit Hall

FINANCE & OPS · Five Moons 1

TEAM-BASED CARE · Five Moons 2

PARTNERSHIPS · Five Moons 3

Breakout Session #1 • 9:30 – 10:30 AM
Beyond the Budget – Strategic Financial Planning for FQHCs Facing Funding Volatility
 Catherine Gilpin, CPA, Forvis

The Missing Middle: Manager Training
 Kimberly Chen & Deanna Drake, Facktor

Sound Judgment: Hearing Health for Primary Care
 René Gifford, PhD, Hearts for Hearing

10:30 – 11:00 AM Break in Exhibit Hall

Breakout Session #2 • 11:00 AM – 12:00 PM
340B & FQHC Pharmacies
 Mark Ogunsusi, JD, PharmD, K&L Gates

Value-Based Care Readiness
 Russ Kolski, RN

Emergency Preparedness Communications
 Deanna Drake & Kimberly Chen, Facktor

12:00 – 1:15 PM **LUNCH IN BALLROOM** | National Anthem by Rep. Tammy Townley, Quality Awards, and LabCorp presentation

1:15 – 1:45 PM Break in Exhibit Hall

Breakout Session #3 • 1:45 – 2:45 PM
No Money Left Behind: Strategies to Boost the Bottom Line as Margins Tighten
 Larry Rector, CPA, MBA

Timely Follow-Up — Best Practices to Increase Patients Seen After a Hospital Visit
 Karen Clapp, APRN-CNP, Medical Home Network

Advanced Primary Care and Maternal Health
 Dr. John Zubialde, MD and Folake Adedeji, PhD

Breakout Session #4 • 2:50 – 3:50 PM
Strategic Decisions Made Simple: A Framework to Guide Your Team Towards a Brighter Future
 Larry Rector, CPA, MBA

Home for the Holidays — Avoiding Emergency Department and Hospital Admission from Thanksgiving to New Year's
 Dr. John Torontow, Medical Home Network

Understanding the QHP Provider Directory Pilot Program
 Peter J. Nelson & Jeffrey Wu, CMS

4:00 – 5:00 PM **GENERAL SESSION WITH SHERI PRUITT, PHD — MORE THAN WORDS: A BEHAVIORAL SCIENCE APPROACH TO HIGH-STAKES CONVERSATIONS AT WORK**
5:00 – 6:15 PM **RECEPTION IN EXHIBIT HALL** | Sponsored by LabCorp

7:00 – 8:00 AM Breakfast in Ballroom

8:00 – 9:00 AM **GENERAL SESSION — TRIPLE DOUBLE CAMPAIGN: STRENGTHENING INVESTMENT, ACCESS & WORKFORCE**
 Speakers: Dr. Kyu Rhee, President & CEO; Kari Webber, EVP; and Dr. John Zubialde, MD

9:00 – 9:15 AM Break in Exhibit Hall

FINANCE & OPS · Five Moons 1

TEAM-BASED CARE
CLINICAL STRATEGY · Five Moons 3

Breakout Session #5 • 9:15 – 10:30 AM
Uniform Guidance Updates
 Ted Waters, Feldesman LLP

Integrating CHWs in Care Teams
 Tobi Bratten, MSN, APRN-CNP, Great Salt Plains Health Center

Panel: Learning Institutions & Health Centers
 Partnerships with OSDH, Universities, & Great Salt Plains

10:30 – 10:45 AM Break in Exhibit Hall

Breakout Session #6 • 10:45 AM – 12:00 PM
Financial Sustainability + Mergers, Acquisitions & Other Lines of Business
 Ted Waters, Feldesman LLP

OID & HealthCare.gov State-Based Exchange
 Ashley Scott, OID

Raising the Stakes: Leveraging Population Health Analytics for Success in SoonerCare
 Molly Wack, Azara

12:00 – 1:30 PM **INTIMATE PARTNER VIOLENCE: STRENGTHENING ORGANIZATIONAL RESPONSE THROUGH HEALTHCARE LEADERSHIP AND COMMUNITY PARTNERSHIP**
 Speakers: Anthony Hernandez-Rivera, District Attorney Vicki Behenna, and Sen. Mark Mann

1:30 – 2:00 PM **PRIZE DRAWING & SILENT AUCTION**